

Customer Testimonial

SpeechQ for Radiology™

Dr. Mei-Ku Huang, M.D.

Cortland Regional Medical Center (CRMC), New York

In most hospitals or imaging centers, the radiologists are very involved in the selection of any new technology, especially when evaluating speech recognition systems. However, since I am a part-time radiologist and considered an independent contractor for Cortland Regional Medical Center (CRMC) in central New York, that was not the case for me.

So I was pleasantly surprised when CRMC purchased SpeechQ for Radiology™ and I learned I was to be trained to use the newly implemented speech recognition system. I soon realized that SpeechQ was much different and more advanced than the system I had previously used. I was very impressed by how intuitive it was and the incredibly accurate reports that were created. I felt comfortable using SpeechQ within a very short timeframe. And, with the integration between SpeechQ and our Fuji Synapse™ PACS, I was able to immediately begin my reports without having to enter in a bar code or dictate patient demographic and order information, which streamlined my workflow.

I typically work one or sometimes two weeks a month for CRMC and commute from my home in Chicago to Cortland. One of the challenges that this presents is that I like to have all my reports signed off before leaving at the end of my work week. Prior to using SpeechQ, I would stop periodically during my work day and review and sign reports in the hospital's MEDITECH hospital information system. Since I average 140 reports per day, I would often have quite a few reports waiting for my review and authentication. SpeechQ has allowed me to expedite the reporting process and sign off on reports as I complete them. I no longer have to log in to MEDITECH to review and sign off, which further improves my reporting turnaround times, so the referring physicians receive my reports much faster now.

Over the years, I have developed my own personal macros. Today, I have all of my macros and templates set up in SpeechQ and create almost all of my reports from one of those. They are very easy to modify, should I need to, and I really like the templates for those studies such as ultrasound exams where I need to enter in specific data such as measurements.

Last but not least, in the past, I would have to type the Findings/ Impressions for STAT and ED cases and forward that information to the referring physicians. One advantage of the SpeechQ system is the ability to "cut and paste" the impression directly to the STAT/ED report, which obviated the need for me to type a long impression. Since I am a very poor typist, it now takes me much less time to create an entire report in SpeechQ.

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2401 Burnet Ave.,
Syracuse, NY 13206
p: 800.933.0180
f: 315.437.9993
www.continuumsys.com