Share information, speed processes and decrease costs across the entire bank

"With OnBase we can manage reports from our Open Solutions core platform then turn that data into meaningful information. This capability is really what empowers us to make the best decisions to foster continuous growth."

– Debbie Starkey, Operations Manager
First Federal Savings Bank of Elizabethtown

The Payoff
- Access documents from any core banking, orgination or servicing platform
- Decrease operational expenses
- Enable straight-through processing
- Increase efficiencies and profit margin

The Basics

Suppose you had to do your job with coworkers who all speak separate languages that no one else understands. Are your software systems kind of like that? Then it may be part of a greater issue: the fact that the technologies you use every day can't talk to each other. You need to find a way to make what you're already using work faster, better and more cost-effectively.

The Challenges

The banking industry is only getting more competitive, so you need every advantage you can get. While core banking platforms are necessary to do business, they don't always integrate well with other systems and are limited to handling banking documents. That means they can't manage operational and back office documents, which are extremely important to everyday business.

Then there are all those manual, paper-based inefficiencies in every department of the bank that cost time and money:

- The inability to locate information quickly and easily
- Printing and storage costs
- Time and effort to comply with regulations and prepare for audits

Put simply, you need to operate more efficiently and effectively. You need a solution that can help at the departmental level, yet has the ability to easily scale across the enterprise. And that solution needs to have the ability to integrate with any new technologies you invest in, because there's nothing worse than buying technology that you outgrow.

The Solution

Put all your documents in one place, make them instantly available
You can solve every one of these issues by electronically storing all of your documents in one location, making them available instantly (like when someone is on the phone with an important customer). That's what the OnBase enterprise content management (ECM) solution does. It's been effortlessly integrating with core banking systems – without custom coding – and providing quick access to documents for over 20 years.

OnBase

a Hyland Software solution

Users access documents from the same software and technology they're already familiar with, which makes existing investments more powerful and people more productive. And with savings generated from automated and accelerated business processes in ECM, your bank is more profitable. And even though you'll never get rid of all that paper, you can stop relying on it, stop letting it slow things down, stop storing it, and stop printing it.

Improve processes across the entire bank

With solutions that can work in a single department or span the entire enterprise, automating processes with OnBase increases efficiencies to give you a competitive advantage in the marketplace. Integrating with your core banking platform also gives you the ability to work with all of the different types of documents you deal with every day. So now, even though your software and technology might still speak separate languages, you have a translator.

That means everyone at the bank is more effective. And since things happen quicker and with less errors, your customers are happier.

OnBase lets you:

- Accelerate business processes
- Tie solutions together by integrating with any core banking solution
- Increase customer service by having information immediately available
- Save money on printing, shipping and storing

Get help complying with regulatory requirements

With OnBase, your compliance efforts are streamlined. The solution helps your processes remain compliant by providing automated document retention and records management, audit trails, visibility into processes, and dashboard views into the life cycles of documents. This greatly decreases error and preparation time for audits as well as removes the burden of compliance from employees.

Why OnBase?

More than 4,600 financial services organizations have eliminated unnecessary paper-based processes and become more efficient and effective using OnBase, including a bank that saves more than $1.6 million every year by electronically capturing and retrieving more than 1,000 types of documents. Now it's your turn.

time to make a difference.

Get more information out of existing business applications. Reduce, even eliminate, wasteful, redundant tasks. Now you can spend your time on the things that really matter. That's effective document and process management.

That's the OnBase difference.

Learn more at Hyland.com/FinancialServices

OnBase
a Hyland Software solution