

Selecting the Most Cost-Effective and Enduring ECM Strategy

Characteristics of a Sustainable and Responsible ECM Solution

“By automating the State Supplementary Payment process with OnBase, we realized a return on investment almost immediately and avoided \$30 million in costs each year.”

– Paul H. Alpaugh, director, UC Disbursements
Pennsylvania Treasury Department

In government, officials must utilize technology to meet constituents’ demands for faster, more efficient services. However, throughout government departments, paper-based processes slow down constituent services while increasing costs and the likelihood of errors.

With OnBase, Hyland Software’s enterprise content management (ECM) solution suite, officials increase efficiencies throughout government. OnBase captures documents electronically and stores them in a single, central repository, providing users with immediate access to them and related content. OnBase also provides users with automated workflows for government processes, increasing speed, accuracy and transparency.

As an enterprise solution for government, OnBase provides organizations with:

- **Financial Sustainability** – Start in one department and leverage your investment across your enterprise as time, budget and goals permit
- **Vendor Viability** – Hyland focuses on providing ECM solutions that meet and exceed both the immediate and ongoing needs of its users
- **Product Depth and Breadth** – OnBase offers a wide range of functionality in one core product
- **Scalability** – OnBase is available and responsive to the needs of departments and offices throughout your enterprise

Financial Sustainability

With OnBase, affordable ECM is possible for government. Many government organizations start small and expand their solutions as time and budget permit. Because it’s affordable, easy to configure and user friendly, the solution is a financially sustainable enterprise solution with a return on investment that emerges almost as quickly as it deploys.

With OnBase, government:

- Only pays for the solutions it needs and uses
- Saves money by taking advantage of free test and development environments
- Pays lower technical service and support fees
- Capitalizes on Hyland’s expertise developing and perfecting ECM systems

ECM Evolution

Navigating The Most Cost-Effective and Enduring ECM Strategy



“We have centralized AP processes in 74 state agencies with SAP and OnBase. With this infrastructure in place, agencies have the freedom and flexibility to expand into other areas of imaging at a very low cost.”

– Glenn Vose, information technology manager
South Carolina Budget and Control Board

Vendor Viability

Hyland focuses on providing ECM solutions that meet both the immediate and ongoing needs of its users. By focusing on research, development, education and support, Hyland has created a business model that keeps customers in mind. As a result of its strategic plan for OnBase, Hyland realizes continuous, market-leading growth year after year.

With OnBase, government:

- Collaborates with Hyland in developing the solution so it continues to be viable and solves real business problems
- Accesses regular product releases that provide the functionality users need and have asked for
- Extends the value of existing core business applications through seamless integrations
- Partners with more than 1,400 Hyland employees who are active in the ECM market and the industries they serve

Product Depth and Breadth

OnBase offers a wide range of functionality in one core product. With more than 20 years of in-house development, OnBase is point-and-click configurable – no expensive custom coding is needed to build, maintain and grow your ECM solution. OnBase also seamlessly integrates with core business applications, providing users with instant access to the information they need.

With OnBase, government:

- Meets changing needs with one easily supported application
- Stores documents across the enterprise in a single, central location
- Streamlines legislative processes for faster decision making
- Saves staff time and taxpayers’ money by eliminating paper-based processes and associated costs

Scalability

OnBase is used as a standard across organizations because it’s one of the most nimble ECM solutions in the market. It’s easy to manage and configure without the major programming efforts comparable ECM solutions require. While OnBase is tailored to the department, it’s comprehensive for the enterprise. The unique needs and challenges of each individual department are met with this single solution.

With OnBase, government:

- Chooses how to deploy – Hyland has an established track record of success with both on-premises and cloud deployments
- Prepares for the future – OnBase is built to grow with your enterprise and features seamless deployments and new functionality upgrades from version to version
- Integrates existing IT systems – OnBase supports multiple IT systems, handling billions of documents in a single repository
- Automates business processes, speeding up constituent services and allowing employees to focus on other initiatives

For more information visit Hyland.com/Government

OnBase[®]
a Hyland Software solution